

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Darran Potter et al.

Examiner: Nicholas R. Taylor

Serial No.: 10/683,918

Art Unit: 2441

Filed on: October 10, 2003

Confirmation No.: 2248

For: IMPROVING SERVICE ACCOUNTING IN A NETWORK

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

REPLY TO OFFICE ACTION

Sir:

In response to the Office Action mailed May 11, 2010, the shortened statutory period for which runs until August 11, 2010, please reconsider the subject application in light of the following amendments and remarks.

- Amendments to the Claims begin on page 2.
- Remarks begin on page 8.